



# - BUSINESS TECHNOLOGY CASE STUDY -

## THE CLIENT

- INDUSTRY:** Veterinarian
- REVENUE:** \$<5 Million
- TEAM SIZE:** 22 (17 Computer Users and 3 Servers)
- LOCATIONS:** Single Location in Kansas

## THE SITUATION

- The current I.T. provider was reactive and didn't forward think on how to protect the environment, users and data.
- The backups were onsite only and had not been verified on a regular basis, nor had they been tested to ensure the backups worked when needed.
- They did not have proper Cybersecurity systems in place to prevent attacks and stop Ransomware before it occurs.
- Support requests had to be onsite, they could not be handled remotely.

## THE CLIENTS WORDS

“*Omega Tecks is essential to our day to day success. They are right on top of our computer issues and security. Problems are solved incredibly fast and they don't give up until things are right. How personable they are just adds the extra finishing touch. Omega Tecks is a pleasure to work with.*”

*I highly recommend them!*

**Jody Frankian** |  
Operations Manager



## HOW DID WE HELP?

The team at Mariposa Veterinary Wellness Center had been battling with bad I.T. providers for years, so had completely lost faith in outsourced Computer and Technology Support.

Over a 6 month period, we transitioned them to a new level of reliable I.T. support with a secure and protected environment.

- We conduct quarterly meetings to review issues and projects, put together a technology plan for the next quarter and look forward to additional I.T. budget planning.
- We helped them sleep better at night by implementing an Enterprise Data Backup Solution, onsite and cloud based, with a Regular Testing Process and Documented Monthly Results.
- We implemented our suite of Cybersecurity tools to help them avoid any future Ransomware or Cybersecurity incidents, all while meeting PCI-DSS Compliancy. Provided a 24/7/365 Security Operations Center monitoring to protect their investments in Technology and Security.
- We hooked them up with our friendly Helpdesk team who addresses all their support needs when submitted by phone, email, text or desktop application!



CALL US AT (913) 281-6457 TO FIND OUT HOW WE CAN HELP YOU!



*My team and I would LOVE to help you with your I.T. needs. Give me a call at (913) 281-6457 and let's have a quick 10-minute non-salesy chat!*

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# Omega Tecks